

Apartment Information

Air Conditioner

When turning on your air conditioner for the season, close the vent and ensure the filter is clean. Be sure to allow ample time for the unit to cool your apartment. If your a/c filter needs cleaned or replaced, please submit an online maintenance request for this service.

Your apartment is equipped with a window a/c. If your unit is leaking or has “iced up,” please turn it off and turn on the fan for the unit. Place towels under the a/c unit to soak up the water and fill out a maintenance request to have the unit looked at. To prevent this from happening again, be sure the thermostat is always set above 72 degrees.

Cable Heat

Your apartment building has radiant cable heat in the ceiling. Therefore, please DO NOT place hooks or nails into the ceiling as they may damage the cable. This costly repair will be charged to the resident.

Circuit Breaker

If you do not have power, be sure all circuit breakers are switched to the “ON” position before calling Ameren IP. Circuit breakers are located on the wall near the front door. To reset a circuit breaker, first switch it to the “OFF” position and then switch to the “ON” position. All power outages should be reported to Ameren IP at 1-800-755-5000, not our office.

Your **bathroom/ kitchen** outlets are equipped with a ground fault interrupter circuit breaker. The bathroom circuit has a ‘test’ button on the breaker switch. If the power in your bathroom/kitchen goes out, check your circuit breaker box. Turn this switch off, and then back on.

When moving out of your apartment, please switch all breakers to the “OFF” position before leaving for the final time. Please make sure the refrigerator and freezer doors are propped open before exiting the apartment to prevent mold growth. Ameren IP will not turn off your power if the breakers are on.

Hot Water

If you do not have hot water, be sure the circuit breaker for the water heater is switched to the “ON” position before submitting a maintenance request. Circuit breakers are located on the wall near the front door. To reset a circuit breaker, first switch it to the “OFF” position and then switch to the “ON” position.

Internet

You are responsible for setting up internet service. Your apartment is equipped with a cable or phone line connection. You can get whomever you like for internet service. AT&T (phone and/or internet) and Comcast (cable television and/or internet) are two we are aware of. Pavlov Media is also an internet provider for most buildings. Please direct any internet specific questions to your provider, not the JSM office.

Mailboxes

In order for you to receive uninterrupted mail delivery, be sure to list your name on the mailbox at your building. Please make sure to check your mail on a regular basis, as accumulated mail can make the mailbox difficult to open. If you are going to may unable to check you mail for more than a few days, please contact the post office to have your mail held.

JSM does not accept packages in our office for residents. All package deliveries must be sent directly to your apartment address.

Parking

Your apartment building has leased parking. Please contact the JSM office regarding parking for this building.

Pest Control

Your apartment will be scheduled for monthly preventative pest control service and inspection on the third Friday of each month. Additional problems may be handled by calling the office at 359-6108.

Phones

With the exception of the phone jack itself, we do not repair, replace or install anything connected with the phone system. Please make arrangements with a telephone company for telephone related problems.

Pictures/Posters

Please use thumbtacks or slender nails 1/16” in diameter or less designed to support pictures. Do not use tape on the walls.

Refrigerator

Refrigerators take 6 hours to reach the proper temperature degree for maintaining your food. When cleaning the refrigerator, be sure to wipe the door seals and their mating surfaces to keep the seals from tearing. When moving out of your apartment and turning off your power (see “Circuit Breaker” section) prop open the refrigerator and freezer doors to prevent mold growth. Refrigerators with mold must be discarded and the cost of a new refrigerator will be charged to the resident.

Washer/Dryer

No liquids of any kind should be placed on top of the dryer. They could leak or spill and cause damage to the unit. To ensure proper laundry cleaning, do not overload the washer. This could possibly cause the washer to malfunction. No large or heavy items, such as rugs or comforters, should be laundered in the washer/dryer unit. Large items could cause the washer to malfunction. **Be sure to clean the lint trap after every dryer load.**